## IMPORTANT TOLL-FREE TELEPHONE NUMBERS

Customer Assistance Line: (888) EPA-REG1 (888-372-7341)

Enforcement Tips and Complaints: (888) EPA-TIPS (888-372-8477)

Emergency Response (for reporting spills/environmental incidents): (800) 424-8802

The NEEATeam (technical assistance): (800) 90NEEAT (800-906-3328)

Center for Environmental Industry and Technology: (800) 575-CEIT (800-575-2348)

And don't forget to check out our Web Site: http://www.epa.gov/region01

The 1997 State of the New England Environment is published by:

The Environmental Protection Agency New England Office John F. Kennedy Building Boston, MA 02203 617-565-2713

Project Managers Diane Switzer & Carol Wood

Graphics Design & Layout Heather Surface, *MTI* 

GIS Support Michael Charpentier, Signal Corporation

Editing

Tatiana Brailovskaya, Nereus Communications Inc.

Policy Coordinator Michael O'Malley

Cover Photo Credits From left to right: Amelia Katzen, Lisa Hastings, C. Franks, and Edward Reiner; all other photo credits as indicated

All data is from EPA or individual New England states unless otherwise noted.

This report was printed with vegetable based inks on recycled and recyclable paper.

Special thanks to the following: Northeast Recycling Council; The Nature Conservancy; Dr. Mark Pokras, Tufts University School of Veterinary Medicine; Mick Cooper, Sheffield Hallam University, England; Killington Ski Resort; National Audubon Society; Massachusetts Audubon Society; New Hampshire Audubon Society; American Birding Association; Cetacean Research Unit; Center for Coastal Studies; College of the Atlantic; Southwick Associates; Discover New England; Paul Kerlinger; Whale Conservation Institute; New England Whale Watch; Center for Oceanic Research; Massachusetts Water Resources Authority; Prof. Tim Tyrrell, University of Rhode Island; Rhode Island Department of Economic Development; Travel Industry Association; Woods Hole Oceanographic Institute; National Oceanic and Atmospheric Administration; U.S. Department of Commerce; and U.S. Fish & Wildlife Service

Thanks to EPA's New England Office staff for their contributions, including the following members of the 1997 Workgroup: Norm Beloin, Janine Burke, Diane Castricone-Boisclair, Greg Charest, Beth Deabay, Cynthia Greene, Greg Hellyer, Maureen Hilton, Diane Kelley, Katrina Kipp, Matt Liebman, Stafford Madison, Sally Mansur, Katie Maser, Maureen McClelland, Wendy McDougall, Robin Neas, Peter Nolan, Dwight Peavey, Maria Pirie, Ann Rodney, Mary Beth Smuts, Mark Stein, Alan Van Arsdale, Len Wallace, Jeri Weiss, and Norm Willard